



Shoalhaven Plan
Management

General Information Fact Sheet

ABOUT SHOALHAVEN PLAN MANAGEMENT PTY LTD

Shoalhaven Plan Management Pty Ltd is a registered Provider under the National Disability Insurance Scheme (NDIS) that operates from the Shoalhaven area but is available for all NDIS Participants and NDIS Providers throughout Australia.

The NDIS Commission advises that the NDIS is the new way of providing support to Australians with disability, their families and carers. It provides all Australians under the age of 65 with a permanent and significant disability with the reasonable and necessary supports they need to enjoy an ordinary life. It helps people with disability achieve their goals, including independence, community involvement, education, employment and health and wellbeing.

The NDIS provides people with individualised funding for support and the flexibility to manage their supports to help them achieve their goals and enjoy an ordinary life.

Our service comes with 15 years' experience supporting people with a disability in the Shoalhaven area and a sound knowledge of the NDIS. We offer:

- fast claiming and payment of invoices;
- face-to-face meetings, if requested,
- monthly statements to help you best manage your funds;
- a responsive, professional and reliable service; and
- as a small Provider, a more personal service.

Our team is here to help you manage that funding. We are here to take the hassle out of managing invoices and budgets. We are committed to ensuring that our service is always helpful, friendly, professional and efficient. Importantly, we are here to take the stress out of the system for you.

CLIENTS

The only clients of Shoalhaven Plan Management Pty Ltd are NDIS Participants.

WHAT IF THERE'S AN ISSUE?

In the first instance, the Client should contact Karen Gifford:

- by phone on 0411 575 036;
- by email karen@shoalhavenplanmanagement.com.au ; or
- by mail Shoalhaven Plan Management Pty Ltd,
PO Box 176, Vincentia NSW 2540.

By contacting us we will be able to work through the available options and recommend the best one for you.

If your complaint or dispute is not resolved to your satisfaction you can contact the NDIS Quality and Safeguards Commission by calling 1800 035 544, visiting one of their offices in person, or visiting <https://www.ndiscommission.gov.au> for further information.