



Shoalhaven Plan
Management

Incident Management Fact Sheet

COMMITMENT

Shoalhaven Plan Management Pty Ltd recognises that in the event of a hazard, an incident or injury appropriate infrastructure must be in place to ensure the provision of all necessary support services for clients and employees.

TYPES OF EVENTS

These events are considered hazards, incidents or injuries requiring immediate attention:

- IT malfunction
- Serious injury, illness, or death
- Suicide
- A missing person
- Severe verbal or psychological aggression
- Severe aberrant behaviour which may cause significant alarm
- Physical assault
- Natural disaster, for example, earthquake, flood, windstorm, hailstorm or extremes of temperature
- Conflict of Interest – whether actual, perceived or potential
- Fire, bomb (actual or threat), explosion, gas or chemical hazard
- Serious damage to property or environment
- Adverse media exposure
- Child Protection
- Inappropriate relationships
- Property malfunction

WHAT WILL SHOALHAVEN PLAN MANAGEMENT DO?

Shoalhaven Plan Management Pty Ltd's Incident Management Policy & Procedures ensures that Shoalhaven Plan Management Pty Ltd has:

- an effective approach in responding to all critical incidents;
- appropriate support available to all those affected; and
- appropriate training and information provided to all employees.

FURTHER INFORMATION

For further information:

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