



Shoalhaven Plan  
Management

## Privacy Fact Sheet

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### **ABOUT SHOALHAVEN PLAN MANAGEMENT PTY LTD**

Shoalhaven Plan Management Pty Ltd is a registered Provider under the National Disability Insurance Scheme (NDIS) that operates from the Shoalhaven area but is available for all NDIS Participants and NDIS Providers throughout Australia.

The NDIS Commission advises that the NDIS is the new way of providing support to Australians with disability, their families and carers. It provides all Australians under the age of 65 with a permanent and significant disability with the reasonable and necessary supports they need to enjoy an ordinary life. It helps people with disability achieve their goals, including independence, community involvement, education, employment and health and wellbeing.

The NDIS provides people with individualised funding for support and the flexibility to manage their supports to help them achieve their goals and enjoy an ordinary life.

Our service comes with 15 years' experience supporting people with a disability in the Shoalhaven area and a sound knowledge of the NDIS. We offer:

- fast claiming and payment of invoices;
- face-to-face meetings, if requested,
- monthly statements to help you best manage your funds;
- a responsive, professional and reliable service; and
- as a small Provider, a more personal service.

Our team is here to help you manage that funding. We are here to take the hassle out of managing invoices and budgets. We are committed to ensuring that our service is always helpful, friendly, professional and efficient. Importantly, we are here to take the stress out of the system for you.

### **PARTICIPANTS**

The only clients of Shoalhaven Plan Management Pty Ltd are NDIS Participants.

Shoalhaven Plan Management Pty Ltd is committed to providing quality services to all its valued Participants. Shoalhaven Plan Management Pty Ltd's Privacy Policy & Procedures ensures that Shoalhaven Plan Management Pty Ltd has an effective, efficient and lawful approach in collecting, using, disclosing, storing, securing and disposing of your Personal Information.

### **WHAT IF THERE'S AN ISSUE**

Personal Information is information or an opinion that identifies an individual. You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us:

by mail: Shoalhaven Plan Management Pty Ltd  
PO Box 176,  
Vincentia NSW 2540

by email: [karen@shoalhavenplanmanagement.com.au](mailto:karen@shoalhavenplanmanagement.com.au)